

**ANNEXURE-B****IMPETUS ARTHASUTRA PRIVATE LIMITED****Complaint Data****Data for the month ending –August-2022**

<b>Sr. No.</b>	<b>Received from</b>	<b>Pending at the end of last month</b>	<b>Received</b>	<b>Resolved*</b>	<b>Total Pending#</b>	<b>Pending complaints &gt; 3months</b>	<b>Average Resolution time^ (in days)</b>
1	Directly from Investors	NIL	NIL	NIL	NIL	NIL	NIL
2	SEBI (SCORES)	NIL	NIL	NIL	NIL	NIL	NIL
3	Other Sources (if any)	NIL	NIL	NIL	NIL	NIL	NIL
	<b>Grand Total</b>	NIL	NIL	NIL	NIL	NIL	NIL

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

**Trend of monthly disposal of complaints**

<b>Sr. No.</b>	<b>Month</b>	<b>Carried forward from previous month</b>	<b>Received</b>	<b>Resolved*</b>	<b>Pending#</b>
1	April, 2021	NIL	NIL	NIL	NIL
2	May, 2021	NIL	NIL	NIL	NIL
3	June, 2021	NIL	NIL	NIL	NIL
4	July, 2021	NIL	NIL	NIL	NIL
5	August, 2021	NIL	NIL	NIL	NIL
6	September, 2021	NIL	NIL	NIL	NIL
7	October, 2021	NIL	NIL	NIL	NIL
8	November, 2021	NIL	NIL	NIL	NIL

9	December, 2021	NIL	NIL	NIL	NIL
10	January, 2022	NIL	NIL	NIL	NIL
11	February, 2022	NIL	NIL	NIL	NIL
12	March, 2022	NIL	NIL	NIL	NIL
13	April, 2022	NIL	NIL	NIL	NIL
14	May, 2022	NIL	NIL	NIL	NIL
15	June, 2022	NIL	NIL	NIL	NIL
16	July, 2022	NIL	NIL	NIL	NIL
17	August, 2022	NIL	NIL	NIL	NIL

\*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

### Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received	Resolved**	Pending##
1	2018-19	NIL	NIL	NIL	NIL
2	2019-20	NIL	NIL	NIL	NIL
3	2020-21	NIL	NIL	NIL	NIL
4	2021-22	NIL	NIL	NIL	NIL
	<b>Grand Total</b>	NIL	NIL	NIL	NIL

\*\* Inclusive of complaints of previous years resolved in the current year.

## Inclusive of complaints pending as on the last day of the year.